



Idaho Department of Correction Grievance Form

Offender Name:	IRVING, PATRICK SEAN	Location:	CONTRACT FACIL
Offender Number:	82431	Number:	CF 190000104
		Category:	MAIL

Offender Grievance Information

Date Received: 04/22/2019

The problem is:

EPCF isn't forwarding concern forms, grievances, legal mail, personal mail, etc. I was waiting legal response for several formal complaints originating in Texas that were sent to various entities and have received none- They typically come on a predictable schedule. Other mail and documents have been returned to sender weeks later.

I have tried to solve this problem informally by:

Concern form to contract monitor. M mail senders have called EPCF and IDOC. IDOC verified EPCF is aware they need to forward all mail.

I suggest the following solution for the problem:

Forward all my incoming parcels, legal and other, etc.

Level 1 - Initial Response

Date Forwarded:	04/22/2019	Date Returned:	05/06/2019
Date Due Back:	05/06/2019	Level 1 Responder:	HANSEN, MONTE G

The response from the staff member or person in charge of the area/operation being grieved:

I e-mailed Assistant Warden Martinez on 4/30/19 and called the mail room staff on 5/6/19. The mail room staff told me they had returned everything up to that point to the sender. They were notified they need to forward all mail for the returned inmates to the IDOC facility mail room.

Level 2 - Reviewing Authority Response

Date Forwarded:	05/06/2019	Grievance Disposition:	GRANTED
Date Due Back:	05/22/2019	Level 2 Responder:	HIGGINS, TIMOTHY
Date Returned:	05/06/2019	Response sent to offender:	05/07/2019

Your grievance has been reviewed and I find:

On 4/3/2019 I sent an email message to Warden Waymon Barry of the Eagle Pass Correctional Facility and Warden Ray Thompson of the Karnes County Correctional Center notifying them that the practice of returning mail to the sender for Idaho inmates that had been transferred away from their facility must be discontinued. I instructed that all mail for these transferred inmates received at the facilities must be forwarded to the facility where the inmate was transferred to. I received back acknowledgement of these instructions from both wardens via email and assurances they had passed on the instructions to their staff. Since that time we have followed up on this issue several times but unfortunately we find that this occasionally still takes place. We will continue to monitor the problem

and make every effort to ensure all mail is being forwarded appropriately.

Offender Appeal

Offender Comments:

CF 190000104 I have received no mail - institutional, personal, legal, or otherwise - from EPCF - both Wardens failed to correct issues for a minimum of 27 days following the first email request. Relying on them to respond to another e-mail request is dangerously impractical. IDOC needs to take additional measures to insure, all mail - legal or otherwise - so that we can correspond with our legal interests in Texas and meet timelines without further obstruction. Perhaps the contract monitors can bring it back from their weekly visits if they can't impress the need for GEO to enable IDOC to follow its own policy #402.02.01.001 #21- I request you start the 60 day time limit from the first successful forwarding attempt so that we inmates have the time we need to notify senders of our change of address. I can't change my magazines over until I actually receive on to view my subscription number.

Level 3 - Appellate Authority Response

Date Appealed:	05/09/2019	Grievance Disposition:	GRANTED
Date Forwarded:	05/09/2019	Level 3 Responder:	DONALDSON,
Date Due Back:	05/25/2019	Response sent to offender:	05/13/2019
Date Returned:	05/13/2019		

Your appeal has been reviewed and I find:

As indicated in the Level 1 and Level 2 responses, the Contract Prison Oversight Unit (CPOU) has been in contact with the institution's management to ensure mail is being forwarded to Idaho. On May 10, 2019, the CPOU supervisor contacted EPCC and they confirmed that they had 3 of your magazines that will be forwarded to Idaho.

Grievance Disposition: Granted